

PROFESSIONAL EXPERIENCE

04/17-Present **Head Of Technical Operations, The Colibri Group** San Francisco, CA

"Head Of" the Technical Operations organization for an Online Education company. My team DevOps and IT teams are implementing what we call The Common Platform. We are migrating from several heterogenous custom solutions to standard AWS infrastructure. (ECC, EC2, RDS, CloudFront, ALBs etc.) This enables the client to acquire additional companies and serve content off a common platform. I am also managing the QA team in the development organization.

04/15 – 09/15 **Senior Director of Operations, Rally Health**, San Francisco, CA

Managed distributed teams totaling 13 people, DevOps, Site Reliability Engineering and Release Engineering. Led the move toward next generation DevOps infrastructure including AWS, Terraform and Mesos/Marathon. Stack included AWS, Postgres, Mongo, SCALA/JVM, Rabbit, Cloudera, and Chef.

11/12 – 12/14 **Director of DevOps, Nice Systems**, Redwood City CA, Ra'anana Israel

Led distributed teams of 12 people responsible Global DevOps, Release Engineering and PSR.

My team implemented the automation for Nice Systems first SAAS/Big Data product.

I was a Key member of the strategy team driving the shift from Enterprise Software to a SAAS model.

Explored moving from data centers to Public Cloud.

Stack included Centos, Java, ActiveMQ, OpenAM, Cognos, Hadoop and Puppet.

08/12 – 11/12 **Independent Consultant, Nice Systems**, Redwood City, CA

Restored sanity to Engineering infrastructure for Nice System's Merced division.

04/08-06/12 **Director of Technical Operations, New Relic Inc.** San Francisco, CA

Helped launch the most awesome APM product in the world.

Led DevOps and IT teams.

Implemented fully automated data center.

Performed live migration of customer data from managed service provider to Colo.

Implemented payment gateway system.

And, since I was there when there were 5 people I wore whatever hat necessary.

Stack included CentOS, MySQL, Ruby on Rails Capistrano and Puppet.

03/06-03/08 **Director of IT Operations, CA Inc. Wily Technology Division** Brisbane CA, Islandia NY

Led team responsible for the Systems, CRM and Financials integration between Wily and CA

03/05-03/06 **Director of Information Technology, Wily Technology**, Brisbane, CA

Totally rebooted IT team and infrastructure.

Led critical email migration.

Helped take the company to the next level before the sale to CA.

Assisted in due diligence during acquisition by CA Inc.

09/03-03/05, **Independent Consultant**, San Francisco, CA

Product managed and helped launch a Loyalty/Points based web site.

7/02- 09/03 **Manager of Infrastructure Engineering, Walmart.com**, Brisbane, CA

Led the Infrastructure Engineering and Security teams.

Responsible the design and implementation of new technology.

I spearheaded the drive from manual tasks to data center automation using Jumpstart for Solaris X86 and Blade Logic.

Provided level 3 support for the Walmart.com web site.

4/01- 02/02 **Director of Technical Operations, Kenamea Inc.** San Francisco, CA

Hired and managed Technical Operations and IT teams.

4/99 12/00 **Director Network Engineering, Pets.com**, San Francisco, CA

Led Technical Operations and IT teams.

Wore many, many, many hats

Helped take Pets.com from 4 people to 350 people and back to 4 people.

Stack included Solaris, Oracle, Broadvision, Openview

8/98– 4/99 **Manager Network Operations, Reel.com**, Emeryville, CA

Led the Operations and IT teams.

Turned Operations Infrastructure around in order to meet key marketing objectives.

Built highly effective internal IT team to accommodate rapid growth.

Helped ready Reel.com for a \$100mm acquisition.

8/97- 8/98 **Senior Systems Engineer, Servi-Net Consulting**, San Francisco, CA

Implemented e-Commerce solutions such as the first shopping cart for the Quicken Store

8/96– 8/97 **Senior Systems Administrator, Poppe Tyson Interactive**, Mountain View, CA

Lead engineer for Animated Systems division, Hired 4 engineers. Helped with integration post acquisition.

4/96– 8/96 **Consultant, EDI Service Center, US Postal Service**, San Mateo, CA

Helped implement a system to transmit real-time airlift capacity data between the airline reservation systems and the USPS.

7/93– 4/96 **PC/Network Technician, Soliday Engineering**, San Francisco, CA

Performed general IT support

Education

Bachelor Fine Arts (with honors) Academy Of Art University

Hobbies

Cycling, cooking, photography, woodworking, music, books